

TERMS & CONDITIONS

Lunch with Santa requires a £10 non-refundable deposit per person to secure your table. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. Selection Box Present from Santa is for children aged 3-12yrs only. Entertainment begins at 12:30pm until 4:00pm in the Diplomat Suite, please note that tables cannot be reserved in the entertainment room either before the date or on the day. We ask that you arrive at the Ambassador Suite 10 minutes before your table booking to advise the host of your arrival. You will need to advise of any dietary requirements within your party no later than 21 days prior to your arrival.

Festive Lunches require a £10 non-refundable deposit per person to secure your table. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. We ask for a pre-order of the menu along with all dietary requirements per guest in your party no later than 21 days prior to your arrival.

Festive Afternoon Tea to be booked no later than 48 hours prior to arrival. Any dietary requirements to be noted at the time of booking. Third party vouchers will not be accepted over the festive period. Afternoon vouchers purchased directly at the resort can be used, however, the difference of £6.50 per person will be payable at the resort (normal pricing £21.50pp / festive pricing £28.00pp)

Rocking Party Nights and Tribute Nights require a £10 non-refundable deposit per person to secure your table. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. We ask for a pre-order of the menu along with all dietary requirements per guest in your party no later than 21 days prior to your arrival.

Christmas Day Carvery requires a £10 non-refundable deposit per person to secure the booking. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. You will need to advise of any dietary requirements within your party no later than 21 days prior to your arrival. The present from Santa will be left on the table prior to arrival – please note that Santa will not be there in person on the day. Children's ages 3-12yrs | infants 0-2yrs.

Christmas Day Restaurant Lunch requires a £10 non-refundable deposit per person to secure the booking. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. We ask for a pre-order of the menu along with all dietary requirements per guest in your party no later than 21 days prior to your arrival. Guests aged 13 years above for this offering (for younger children we offer the Christmas Carvery experience).

Boxing Day requires a £10 non-refundable deposit per person to secure the booking. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. We ask for a pre-order of the menu along with all dietary requirements per guest in your party no later than 21 days prior to your arrival.

New Year's Eve Family Event requires a £10 non-refundable deposit per person to secure the booking. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. We ask for a pre-order of the menu along with all dietary requirements per guest in your party no later than 21 days prior to your arrival. Entertainment begins at 7pm with children's games played up until 10pm then dancing until 1am. Children's ages 3-12yrs | infants 0-2yrs.

New Year's Eve Gala requires a £10 non-refundable deposit per person to secure the booking. Full balance is required no later than 28 days before arrival, failure to pay this balance will result in the booking being lost and deposits forfeited. We ask for a pre-order of the menu along with all dietary requirements per guest in your party no later than 21 days prior to your arrival. Guests aged 13 years above for this offering (for younger children we offer the New Year's Eve Family experience).

Stay with us Christmas Package, prices start from £220 per person sharing a Formby Double room. Single pricing £336. Upgrade supplements apply from £40 per room per night. £50 per person non-refundable deposit required at the time of booking, with full pre-payment required no later than 28 days prior to arrival. Christmas Children's add-on priced at £40.00 per child for the two-night break.

Festive Breaks, prices start from £84.50 per person sharing a Formby Classic room including dinner and breakfast or £109.50 per person including dinner, breakfast and 1x 25-minute treatment per person. Available from 26th December 2023 until 7th January 2024, excluding 31st December 2023. Subject to availability, early booking recommended. Full pre-payment at the time of booking, non-transferable and non-refundable.

New Year's Eve accommodation – family rooms available from £249 per family of 4 (2 adults | 2 children) inclusive of full English breakfast and access to pool and poolside facilities.

Double rooms available for the Gala event from £189 on New Years eve inclusive of full English breakfast and access to pool and poolside facilities.